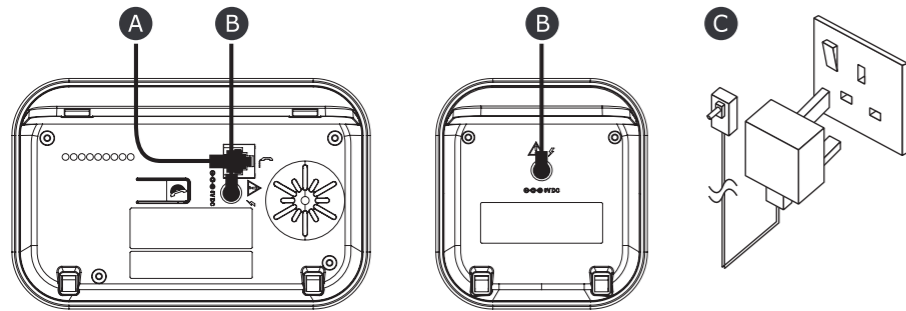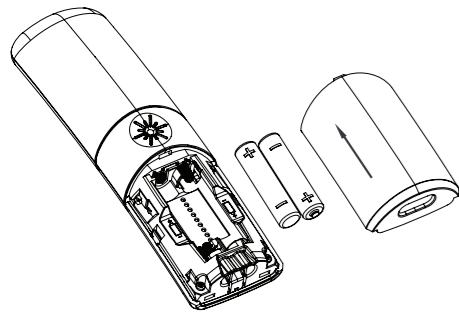# FIRST INSTALLATION

1   Connecting the Base

Plug one end of the telephone line cord into the telephone jack on base bottom. (Fig. A)

Plug the small end of power adapter into a power jack on base bottom. (Fig. B)

Plug the large end of power adapter into a wall power outlet. (Fig. C)

Plug the other end of the telephone line cord in to the telephone jack or micro-filter.

Always use the cables provided in the box.

For multiple pack version, plug the power adaptor of the charger into a wall power outlet.

2   Installing the handsets and Charging the Batteries

1. Slide down to open the battery compartment cover.
2. Place the 2 supplied rechargeable batteries as indicated. Pay extra attention to direction of polarity.
3. Slide the battery compartment cover back.
4. Put the handset on the base or on the charger and charge for **15 hours** before using the handset for the first time. The handset will emit a beep when it is properly placed on the base or charger.
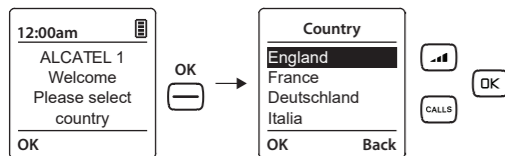   **Always use the rechargeable batteries provided in the box.**

Notes:

If you need to remove the batteries, slide open the battery compartment cover and using the finger hole, grip the batteries and gently pull them out.

3   Using your phone

- After first time power up (base unit is connected to AC mains), welcome mode message will appear on the screen.
1. Select your country as follows:

2. You can select a language different from the country in **Settings** menu:

   Menu / [↑] or [CALLS] / **Settings** / **OK** / [↑] or [CALLS] / **Language** / **OK** / [↑] or [CALLS] /

   Select your language among the below proposals and validate with / **OK**

English	Français	Deutsch	Italiano	Nederlands	Español	Português
LANGUAGE	LANGUE	SPRACHE	LINGUA	TAAL	IDIOMA	LÍNGUA

In case you selected a wrong language please find below the translation of **Settings** to reselect the language:

English	Français	Deutsch	Italiano	Nederlands	Español	Português
Settings	Réglages	Einstellungen	Impostazioni	Instellingen	Config. Telef.	Definições

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?   Troubleshooting

If you have difficulty with your phone, please try the suggestions listed below. As a general rule, if a problem occurs, remove the batteries from all the handsets in your installation for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset batteries.

Problem	Cause	Solutions
No dialing tone when pressing [📞] key.	a. The connection cord of the base station is not plugged in. b. The adapter cord is not plugged in correctly in the base station. c. The line is busy, as another handset is used. d. Wrong connection cord.	a. Check the connections. Unplug and plug back in the mains. Check that the telephone line cord has been plugged into the base station and the phone socket. b. Check the base station plug and the AC plug (remove and plug-in). c. Wait until the line is unoccupied. d. Use the original connection cord.
"No Link to base" is displayed.	a. Base station out of range. b. Base station is not connected to mains.	a. Reduce the range. b. Connect base station to mains.
The call does not work.	Service not activated or wrong operator.	Check your Subscription with network.
No display.	Empty batteries.	Recharge batteries.

🔧   Technical Details

Field Range	Up to 300 meters*
Indoor Range	Up to 50 meters*
Handset Battery Autonomy (average values)	18 hours talk time** 300 hours standby**
Number of Handsets	Up to 4
Electrical Connection/ Base Mains Adaptor/ Charger	Base main adaptor & Charger adaptor: Model No.: 1-CHUKA451-082 or AT-536B-060045B Input: 100-240 V/50-60 Hz/0.15 A Output: 6V DC/450 mA, 2.7W Only use the adaptors supplied with telephone. Single-phase AC, excluding IT install defined by the EN62368-1 standard. Caution: The network voltage is classified as hazard by the criteria of this standard.
Telephone Connection	Appliance designed for connection to a TNV3 class (telecommunications network voltage) analogue telephone line as defined by the EN62368-1 standard.
Batteries per handset	2pcs of AAA NiMH batteries - 2.4 V - 750mAh Only use the batteries supplied with the telephone. Use any other type of battery presents a risk of explosion. Used batteries must be disposed of in compliance with current environmental protection regulations.
Operating Temperature	From 5°C to 40°C

* Values may vary according to environment.   ** Depending on initial battery charge.
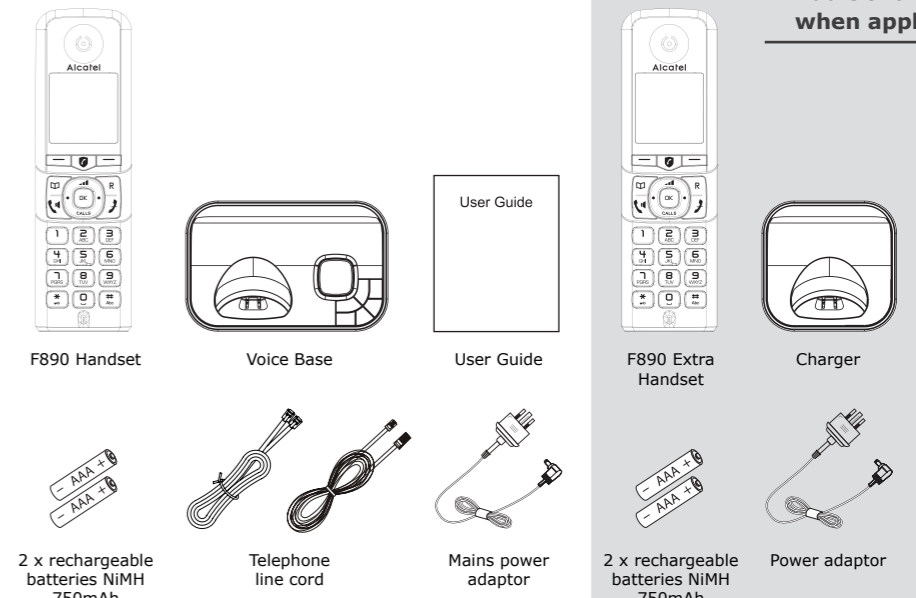

Alcatel

F890 VOICE/ F890 VOICE DUO/ F890 VOICE TRIO/ F890 VOICE QUAD

User Guide

www.alcatel-home.com

Box Content

Additional items when applicable

F890 Handset	Voice Base	User Guide	F890 Extra Handset	Charger

2 x rechargeable batteries NiMH 750mAh	Telephone line cord	Mains power adaptor	2 x rechargeable batteries NiMH 750mAh	Power adaptor

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i   General Information

TROUBLESHOOTING
As a general rule, if a problem occurs, remove the batteries from all handsets for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset batteries.
If you need more information or support please consult the support/Q&A section on our website: www.alcatel-home.com

SAFETY
This telephone is not designed for Emergency calls when the main power fails.
Do not use your telephone to notify a gas leak or other potential explosion hazard.
Do not open your device or its power supply to avoid risk of electrical shock.
Do not attempt to open the batteries, as they contain hazardous chemical substances.
Your telephone must be located in a dry place away from hot, humide and direct sunlight condition.
To avoid radio signal interference, place the phone at least 1 meter away from other electrical appliances or other phones.

ENVIRONMENT
This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. The European Union has implemented a specific collection and recycling system for which producers are responsible.
Help us protect the environment in which we live!

CONFORMITY
Hereby, ATLINKS EUROPE declares that the radio equipment type DECT is in compliance with Legislation: UK Radio Equipment Regulations (SI 2017/1206).
The full text of the UKCA and EU declaration of conformity is available at the following internet address: www.alcatel-home.com

CE   UK CA

Average power per channel: 10mW
Maximum Output Power (NTP): 24dBm
Frequency Range: 1880-1900MHz

Making and Receiving Calls

Make and end a call
Press 📞 either before or after enter a phone number.
Press 📵 to end the call.

Answer a call
Lift handset from base or charger (Call Settings).
If the phone is not on the charger cradle, lift handset and press 📞 to answer a call.
For handsfree conversation, press another time 📞.

Incoming speech volume
Press 📶 or [CALLS] to increase or decrease the volume of your caller's voice.

Mute a call
Press ▬ (Right option) during a call.

View or dial a number in Calls list(Redial & Incoming Calls) [CALLS]
Each phone stores the last 30 dialed numbers (up to 24 digits each) in the redial list and the last 50 incoming call numbers in incoming call list.
Press [CALLS] to open the calls list, press 📶 or [CALLS] to select an entry, press 📞 to dial the number. Or press **Options** to select option.

Phonebook

Store entry in phonebook (up to 200)
In idle mode, press 📖 to open **Phonebook**.
Select **Options**. **Add contact** is highlighted, press **Select**.
Enter name of contact, then press [CALLS] to select **Home**, **Mobile** or **Work** and then enter the phone number.

Save a Speed dial entry
In idle mode, press 📖 to open **Phonebook**. Press **Calls** to select contact, **the contact** is highlighted, press **OK**.
Select **Options**, scroll down using the to highlight **Set speed dial** and press **Select**.
Scroll down to the speed dial location number you want to choose, press **Save**.
The display will show **Saved** as speed dial x (x being the Speed dial button).

Call from the phonebook
Press 📖 to open **Phonebook**, then press 📶 or [CALLS] to select the desired entry.
Press 📞 to dial out the desired entry number. If entry has more than one number saved, you will need to highlight the number you want by pressing 📶 or [CALLS] and then press 📞 again.

Save a contact as VIP
In idle mode, press 📖 to open **Phonebook**, press 📶 or [CALLS] to highlight the contact, then press **OK**.
Press **Options**, then press [CALLS] to choose **VIP status** press **Select**, press ● on the navigation key to select **On** or **Off**, then press **Save**.

Dial a Speed dial entry
From the idle screen, press and hold the Speed dial key 1 to 9 WXYZ that you want to dial.

Handset Ringer Settings
Select **Menu**, press 📶 or [CALLS] to choose **Settings**.
Press **Select**, **Sounds** is highlighted.
Press **Select**, **Ringing** is highlighted, press Select.
Press ● on the navigation key to highlight the external melody you want, press [CALLS] to select the internal melody you want from the 10 ringtones.
Press [CALLS] again to select the volume level you want and press **Save** to save your choices.

Answering Machine Setting

Set Answer Delay
Press **Menu**, choose **Answer Phone** / **Select** / 📶 or [CALLS] choose **Settings** / **Select** / choose **Ring Delay** / **Select** / 📶 or [CALLS] to choose **Ans & Rec** or **Answer Only** / **Select?**, press ● on the navigation key to select **2-10 Ring**, press **Save**.
If you have subscribed to a voice mail service from your operator, make sure to set shorter delay on F890 Voice so that F890 Voice can answer and record the message.

Set the answer mode
Press **Menu**, choose **Answer Phone** / **Select** / 📶 or [CALLS] choose **Answer Mode** / **Select** / press ● on the navigation key to select **Answer On/Off**. Press [CALLS] select **Answer Mode** / press ● on the navigation key to select **Ans & Rec** or **Answer Only**, press **Save**.

Set the Out Going Message (OGM) voice language
Press **Menu**, choose **Answer Phone** / **Select** / 📶 or [CALLS] select **Dtam Language** / **Select** / 📶 or [CALLS] to select your preferred language, press **OK**.
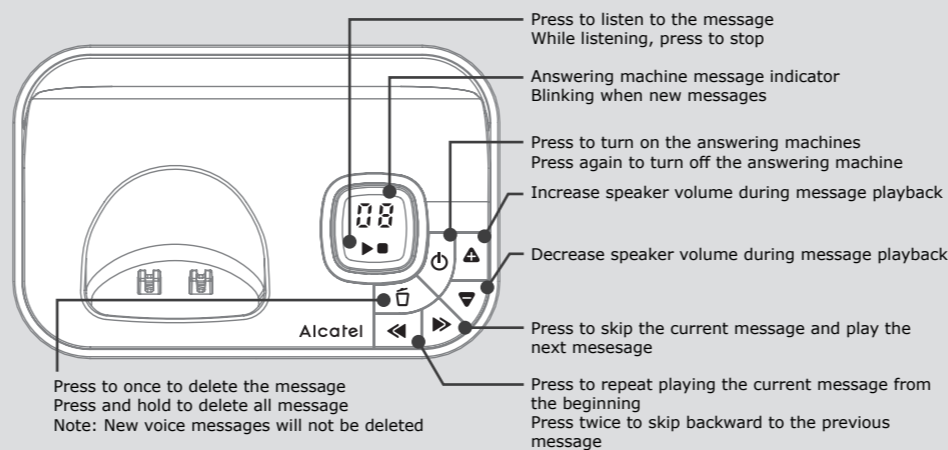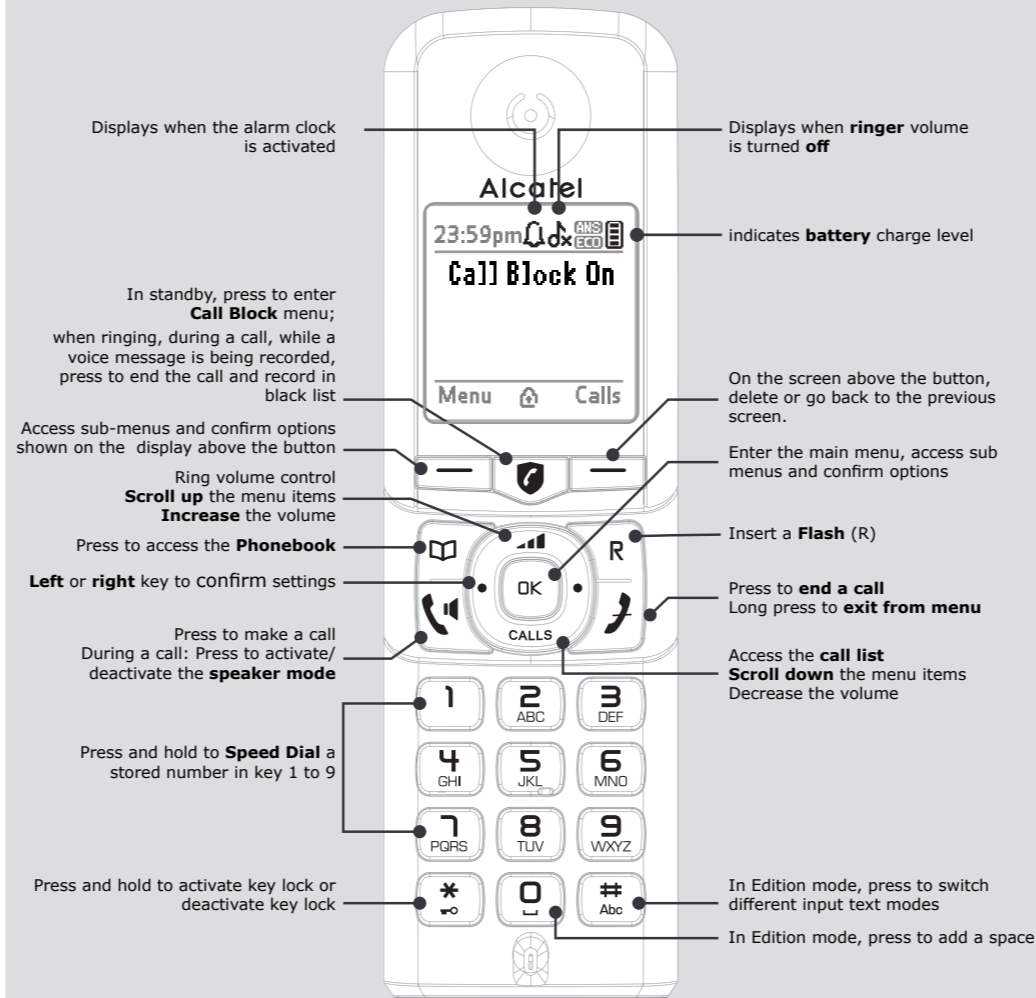
Record a personalised outgoing message
Press **Menu**, choose **Answer Phone** / **Select** / 📶 or [CALLS] select **Outgoing Msg** / **Select** / 📶 or [CALLS] choose **Ans & Rec** or **Answer Only** / **Select** / choose **Record Message** / **OK** to start recording / **OK** to end recording.

Call Block
This telephone is built-in with Premium Call Block*. This feature will help you avoid nuisance calls by only allowing some numbers to make your phone ring and avoid all automate calls. The default setting is OFF (please refer to the Call Block table description). You can change this setting from chapter 1 to 6.
*This feature requires a subcription of Caller Line Identification service from your network service provider.

Handset Display and Base description

Displays when the alarm clock is activated

Displays when **ringer** volume is turned **off**

Alcatel

23:59pm

Call Block On

Menu 🏠 Calls

indicates **battery** charge level

On the screen above the button, delete or go back to the previous screen.

In standby, press to enter **Call Block** menu; when ringing, during a call, while a voice message is being recorded, press to end the call and record in black list

Enter the main menu, access sub menus and confirm options

Access sub-menus and confirm options shown on the display above the button

Press to **end a call** Long press to **exit from menu**

Ring volume control
Scroll up the menu items
Increase the volume

Insert a **Flash** (R)

Press to access the **Phonebook**

Left or **right** key to confirm settings

Access the **call list**
Scroll down the menu items
Decrease the volume

Press to make a call
During a call: Press to activate/ deactivate the **speaker mode**

Press and hold to **Speed Dial** a stored number in key 1 to 9

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0	# Abc

Press and hold to activate key lock or deactivate key lock

In Edition mode, press to switch different input text modes

In Edition mode, press to add a space

Press to listen to the message
While listening, press to stop

Answering machine message indicator
Blinking when new messages

Press to turn on the answering machines
Press again to turn off the answering machine

Increase speaker volume during message playback

08

Decrease speaker volume during message playback

Alcatel

Press to skip the current message and play the next mesesage

Press to once to delete the message
Press and hold to delete all message
Note: New voice messages will not be deleted

Press to repeat playing the current message from the beginning
Press twice to skip backward to the previous message

Follow below table to activate the desired mode

Call blocker status	Description
ON	**Premium call block** Authorized callers (phonebook and allowed list) call as usual and may leave a message on the answering machine if it is enabled. **Numbers in the black list are automatically rejected.** For the others, the phone plays a greeting message asking to enter a code to activate the ringer. Callers who don't get the code are rejected or authorised to leave a message (setting). Automated calls will be all directly rejected and blocked, as not able to enter a code. Anonymous, international or unknown numbers can also be set to always be blocked.
CONTACTS OK	Contacts saved in phonebook and allowed list call as usual and may leave a message on the answering machine if it is enabled. All others are automatically rejected. Anonymous, international or unknown numbers can be set to always be blocked .
VIP OK	Only Contacts saved as VIP and allowed list call as usual and may leave a message on the answering machine if it is enabled. All others are automatically rejected. Anonymous, international or unknown numbers can be set to always be blocked .
NIGHT	Same as VIP OK from 09:00 pm to 09:00 am. Out of this time frame the automatic Call block is OFF and calls can be blocked manually.
OFF	Automatic modes are disabled. **Manual Call block remains with its dedicated key.** Numbers can be rejected and added to Black List one by one during ringings, calls or TAM answers.

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1. Enable ON: Premium Call Block
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Status** and press **Select**, then choose **ON** and press **Select**.
After you enable this option, **Call Block On** will be displayed on the idle screen.

1.1. Greeting message: Default/Personalize
Default greeting message recorded in your phone doesn't indicate the PIN access code to dial in order to bypass the call block and have the phone ring. If you prefer disclosing this code, you can record your own greeting message giving the PIN assess code.

1.1.1. How to record your own greeting message
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Greeting** and press **Select**, then choose **Record message** and press **Select**. Then follow the voice guide.

1.1.2. Default access code
The default access PIN code is 00. You can change it as follows:
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Change PIN** and press **Select**. Then follow the instructions on the screen.

1.2. Set if you want those who are rejected to leave a message on your answering machine
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Save Msg to DTAM** and press **Select**, then choose **On** and press **Save**.
Note: the answering machine must be turned On. Please refer to the Base description drawing.

1.3. Add a Number to Allowed list

1.3.1. In idle mode
Press 🛇, then choose **Allow List** and press **Select**, then choose **Add contact** and press **Select**, then enter the phone number and press **Save**.

1.3.2. From Call list
In idle mode, press [CALLS], then choose call list entry and press **Options**, then choose **Allow number** and press **Select**, confirm by pressing **Yes**.

1.4. Add a Number to Phonebook
Please follow the instruction of Phonebook section to store an entry in the phonebook.

1.5. Add a Number to Black list

1.5.1. In idle mode
Press 🛇, then choose **Black List** and press **Select**, then choose **Add contact** and press **Select**, then enter the phone number and press **Save**.

1.5.2. From Call list
In idle mode, press [CALLS], then choose call list entry and press **Options**, then choose **Block number** and press **Select**, confirm by pressing **Yes**.

1.5.3. When ringing
Numbers can be rejected one by one during ringing, on the call or when leaving a message by pressing 🛇, then press **Yes** to save the number to Black List.

1.5.4. Delete a number from Black list
In idle mode, press 🛇, then choose **Black List** and press **Select**, then choose **Delete** and press **Select**, choose the number and press **Select**, confirm by pressing **Yes**.

1.6. Add an Area code
In idle mode, press 🛇, then choose **Blk Area code** and press **Select**, then press **Yes** and enter the area number to be blocked and press **Save**.

2. Enable CONTACTS OK
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Status** and press **Select**, then choose **Contacts OK** and press **Select**.

3. Enable VIP OK
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Status** and press **Select**, then choose **VIP OK** and press **Select**.

4. Enable NIGHT
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Status** and press **Select**, then choose **NIGHT** and press **Select**.

5. Enable OFF
In idle mode, press 🛇, then choose **Call Blocker** and press **Select**, then choose **Status** and press **Select**, then choose **OFF** and press **Select**.

6. Block anonymous/international/out of area whatever the **Call Block** status, **except OFF**

When this **Withheld** is set to **ON**, the phone will block all calls that have no Caller ID.
When this **International** is set to **ON**, the phone will block all the international calls.
When this **Out of Area** is set to **ON**, the phone will block all the Out of Area calls.
In idle mode, press 🛇, press [CALLS] to choose **Call type**, press **Select**.
Press ● on the navigation key to select **Withheld On/Off**, then press [CALLS],
Press ● on the navigation key to select **International On/Off**, then press [CALLS],
Press ● on the navigation key to select **Out Of Area On/Off**, then press **Save**.